

The Banks Group is a family business with strong values and a long-held approach to our work called *development with care*. We believe that where land is to be developed, it should be done in a careful and considerate way that delivers economic, social, educational and environmental benefits to your local community. That's why an important part of every Banks development is you.

We also believe that the design and implementation of our projects should always take the needs and the views of your local community into account.

This policy sets out what you can expect from us in all our activity with you and your local community whenever we are working in your area, and commits us to aim for the highest standards of community engagement at every stage of our developments.

OUR COMMITMENT TO YOU AND YOUR COMMUNITY:



To deliver excellence and innovation in our engagement with you and your local community:

- By taking an open and inclusive approach, we aim to earn your trust through sharing clear information about our plans for work and providing opportunities for you and your community to participate in its development.
- We will take the time to listen to understand your local community's issues, needs and values.
- We will seek to work collaboratively with you, utilising a range of innovative engagement methods to engage with all members of your community especially those hardest to reach. This will enable us to work with you to help shape the design of our developments and to keep in touch with you throughout the life of our operations.
- Our community team is there to provide you with a central point of contact. No matter what your enquiry is, you will always know who to contact should you want or need to speak with us.



To make a positive contribution to your local communities:

- We will endeavour to work with you to identify and prioritise the needs and aspirations of your local community with the aim to make a difference by providing support that delivers a lasting positive legacy.



To develop new communities which are inclusive, safe, resilient, and sustainable:

- We will aim to design attractive new sustainable, property developments providing facilities and infrastructure that encourage both your existing and the new communities to thrive together.



To share the benefits of our business with the local communities that host our developments:

- We will continue with our long track record of providing support for local community groups and voluntary organisations through the Banks Community Fund by funding new and improved community amenities, environmental projects, and biodiversity enhancements.
- Working in partnership with you and your community, we will also look to identify priorities for local initiatives and improvements to your local area that our developments can support. This could also involve physical benefits such as new amenities, cycleways, footpaths or highway improvements, enhancements to community buildings, community renewable energy projects, local climate action, biodiversity enhancements projects, or sporting facilities.



To make a positive impact on the local economy in your community:

- We will look to provide opportunities for your local businesses wherever possible encouraging them to join our supply chain and encourage our main contractors to also use local businesses in their supply chain.



To support your local community with education and opportunity:

- We will provide local employment opportunities and in association with our local suppliers we will support local people to improve their employment opportunities, skills, and training. We will develop local skills through local apprenticeships and workplace learning in our operations, supporting your community through our employability and training initiatives.
- We will also seek to engage with your local schools, colleges, universities, charities, and community groups to further their participation with our developments and to inspire people to develop careers in our sectors.